

Put the verbs into the correct form.

Julia and Kevin are old friends. They meet by chance at a station.

JULIA: Hello, Kevin. (1)..... (I/not/see)

you for ages. How are you?

KEVIN: I'm fine. How about you? (2).....

(you/look) well.

JULIA: Yes, I'm very well thanks.

So, (3)..... (you/go) somewhere

or (4)..... (you/meet) somebody

off a train?

KEVIN: (5)..... (I/go) to London for a business meeting.

JULIA: Oh. (6)..... (you/often/go) away on business?

KEVIN: Quite often, yes. And you? Where (7)..... (you/go)?

JULIA: Nowhere. (8)..... (I/meet) a friend. Unfortunately, her train

(9)..... (be) delayed – (10).....

(I/wait) here for nearly an hour.

KEVIN: How are your children?

JULIA: They're all fine, thanks. The youngest (11)..... (just/start)

school.

KEVIN: How (12)..... (she/get) on?

(13)..... (she/like) it?

JULIA: Yes, (14)..... (she/think) it's great.

KEVIN: (15)..... (you/work) at the moment? When I last

(16)..... (speak) to you, (17).....

(you/work) in a travel agency.

JULIA: That's right. Unfortunately, the firm (18)..... (go) out of

business a couple of months after (19)..... (I/start) work

there, so (20)..... (I/lose) my job.

KEVIN: And (21)..... (you/not/have) a job since then?

JULIA: Not a permanent job. (22)..... (I/have) a few temporary jobs.

By the way, (23)..... (you/see) Joe recently?

KEVIN: Joe? He's in Canada.

JULIA: Really? How long (24)..... (he/be) in Canada?

KEVIN: About a year now. (25)..... (I/see) him a few days before

(26)..... (he/go). (27)..... (he/be)

unemployed for months, so (28)..... (he/decide) to try his

luck somewhere else. (29)..... (he/really/look forward)

to going.

JULIA: So, what (30)..... (he/do) there?

KEVIN: I've no idea. (31)..... (I/not/hear) from him since

(32)..... (he/leave). Anyway, I must go and catch my train. It

was really nice to see you again.

JULIA: You too. Bye. Have a good journey.

KEVIN: Thanks. Bye.



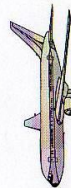
Travel word match

Name: _____



Match the words on the left to their definitions on the right

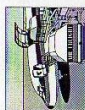
- | | |
|----------------------|---|
| _____ direct | 1) better but more expensive travel condition |
| _____ check | 2) spaces for passengers to sit |
| _____ in time | 3) company that arranges travel |
| _____ seats | 4) non-stop |
| _____ flight | 5) confirm or make sure |
| _____ economy class | 6) early or not late |
| _____ business class | 7) cheap and usually less comfortable passenger seats |
| Travel _____ agency | 8) aircraft making a journey |



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Calling your travel agent



Use the words below to fill in the blank spaces in the dialogue

Take, Need, flight, see, time, help, have, airport, direct, check, seats, leave

Agent: Cathay Pacific Airways. Can I _____ you?
Ani: Yes. I _____ a _____ from Tokyo to New York on Friday. Do you have any _____?
Agent: Let me _____. Yes. I _____ one on the 5: 30 flight.
Ani: Five thirty! What's the check-in _____?
Agent: One hour economy. Thirty minutes business class. Will you _____ that?
Ani: No. I won't get to the _____ in time. When will the next flight _____?
Agent: There won't be another _____ flight on Friday. There will be one on Saturday at the same time.
Ani: Fine. I'll _____ that.
Agent: Just let me _____. Oh, I'm sorry, that flight's full.

Phrases

Can I help you?
 Do you have any seats?
 Check-in time
 Direct flight
 Let me check
 Be in time



New Words

Flight
 Airport
 Direct
 Check-in
 Check
 Economy
 Business
 Airlines

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LISTENING AND READING COMPREHENSION:

FLYING: Fill in the gaps with the given words:

LUGGAGE ONE WAY FIRST CLASS TICKET DEPART DECLARE

Question

Response

Would you like economy or _____ tickets?

Economy class.

When would you like to _____ ?

On Friday the 14th of next month.

Will that be round trip or _____ ?

Round trip please.

Do you have any _____ to check in?

I have two suit cases and a travel on bag.

May I have your _____ please?

Here you go.

Do you have anything to _____ ?

No, I don't.

With your partner decide who asks the questions. Then practice the dialogues in pairs.

At a travel agency

Fill in the gaps. Read the dialogues and then practise them with your partner.

Agent: May I help you?

Nancy: Yes, I need a t_____ to Paris.

Agent: One way or r_____ trip?

Nancy: R_____ trip.

Agent: When will you be leaving?

Nancy: Next month, the 2nd. I prefer a morning f_____.

Agent: Do you want any particular airline?

Nancy: No, but I do want to go b_____ class and have a d_____ flight.

Agent: When will you be returning?

Nancy: I want to return on the 15th of next month.

Agent: Let me c_____ the computer. Yes, there is a flight available on Blue Skies Air Ways. The tickets will c_____ \$1645.

Nancy: Sounds good, book it.

Agent: Thank you. You can p_____ your tickets at this office on the 28th.

Nancy: Thanks.

At the airport check-in

Nancy: Hello.

Agent: Hello. May I have your ticket and p_____?

Nancy: Yes, here they are.

Agent: How many pieces of l_____ will you be checking in?

Nancy: Just one, I also have one carry-on bag.

Agent: Your luggage is two k_____ over the limit. You will have to pay an e_____ charge of \$100.

Nancy: No problem. Is cash OK?

Agent: Certainly.

Nancy: Here you go.

Agent: Thank you, have a nice f_____.

Nancy: Thanks.

At Customs

Agent: Welcome to Paris. Do you have anything to d_____?

Nancy: No.

Agent: Could you open your b_____ please?

Nancy: Sure, is everything OK?

Agent: Yes ma'am, enjoy you s_____ in Paris.

Nancy: Thanks.

At the train station:

1. Listen and answer the questions.
2. Listen and fill in the missing words.
3. Read the text and explain the filled-in words in English.

JOE: I always take the train to work. At the station, I walk up to a _____, select my _____ by pressing a button on the machine, _____ the correct change, and press another button to _____ a ticket. When the ticket comes out, I take it and go through the gate to the train _____. At some stations, there is a ticket window where I can buy a ticket and then pass through a wicket machine. While I'm waiting for the train, I sometimes buy a newspaper at a _____ (newstand), and I might **grab** something to drink. Smoking is _____ on the platform to protect everyone's health. When the train _____, people start **lining up** behind the yellow line. If the train is very crowded, I sometimes wait for the next train. When the train arrives, I get on and find a seat. Often, the train is _____ with passengers, so I just have to stand.

DAVID: This summer, I'm planning on taking a trip to Europe, and I want to be able to **get around** easily, so I'm looking into buying a cheap _____ or tickets to make travel a little easier. My first step is to talk to a friend who is a _____ to see how much train passes **cost** for a two-week trip. I'm looking for some kind of pass that allows me to _____ the train at any stop during my trip. I also don't care if I ride first class or not; I'm most concerned about saving money, and some _____ train pass would be best. My friend also suggested looking online for Internet specials on train passes. Train fares often _____ in price depending on the season, so if I end up traveling during the **off season** (not a time when most people are vacationing), I might be able to get a better _____ on a train pass. However, because I only have a limited amount of time to travel, I don't want to **get stuck** on a **slow-moving train** that makes stops at every station.

ON THE HIGHWAY:

PATRICK: I sometimes drive to work in the morning. I **get on** the highway near my house at _____ 219, heading southbound toward downtown. The _____ highway is often **congested** that time of morning, but I use the _____ that's reserved for cars with two or more passengers. I usually travel with a colleague to work. If I'm traveling to work by myself, then I usually stay in the right lane unless I'm passing another _____. I always drive the **speed limit** because I don't want to **get** _____ for speeding. Furthermore, it's much safer to drive the speed limit than to speed and cause an accident. I also make sure I use my turn signals as I **change lanes**, and I maintain a _____ behind the car in front of me. Once you reach the city, the traffic slows, and you often have to **drive bumper-to-bumper** for a few miles. I _____ the highway downtown. If you haven't driven this **stretch** of highway before, I suggest you buy a road map to help you _____ yourself around town.

WRITING:

MAKING A RESERVATION

- Janet Cooper wants to go on holiday with her family. She faxes the Sea View B&B to see if they have the accommodation she wants. Look at the advert for the Sea View B&B and fill in the details at the top of the fax.
- Put the words in order, and write them into the message part of Janet's fax.

FAX TRANSMISSION

To:
 From: Janet Cooper
 Subject:

Page 1 of 1
 Date:
 To fax no:
 From fax no: 01259 67821

*Janet likes to have a quiet holiday with
 two rooms.
 We are coming on 23 August.
 We stay for six nights.
 My husband and I would like a sea view
 with a en-suite bathroom.
 I would also like a room with a sea view.
 We have two teenage daughters.
 The rooms should be non-smoking.
 We would like to have rooms
 facing the sea.
 I would like to know the price
 of each room.
 Could you also tell me the price
 of each room?*

- two / rooms / bed and breakfast / I / to / would like / reserve / at / your
- 27 August / We / on / are / arriving
- six / hope / stay / to / We / for / nights / departing / 2 September / on
- and / husband / would like / room / I / My / double / with / en-suite bathroom / an / preferably / a
- also / reserve / two / to / I / a / room / for / would / like / teenage / our / daughters
- should / non-smoking / rooms / be / Both
- sea / the / possible / Would / have / it / rooms / to / facing / be / ?
- available / for / you / Do / have / dates / these / rooms / ?
- also / me / you / Could / tell / room / each / price / the / of / ?
- from / I / forward / look / you / to / hearing

SEA VIEW B&B
 www.seaviewb&b.com



*Get away from the city.
 Escape to the peace and quiet
 of Cornwall!*

For reservations and enquiries contact
 Anne Westcombe:
 Phone/Fax: 01326 230579
 email: reservations@seaviewb&b.com

- Write a reply letter or fax to Janet. Include the following information:

- thank her for her enquiry
- say you are pleased to confirm her reservation for the rooms she wants and for the dates she wants
- tell her that all the rooms come with en-suite bathroom and a sea view
- each room is £50 per night
- end the letter saying that you look forward to welcoming her and her family to the B&B
- finish with *Yours sincerely, Anne Westcombe*

Verb patterns

Verbs + -ing	
adore can't stand don't mind enjoy finish look forward to	doing swimming cooking

Note

We often use the verb go + -ing for sports and activities.

I go swimming every day.

I go shopping on weekends.

Verbs + to + infinitive	
agree choose dare decide expect forget help hope learn manage need offer promise refuse seem want would hate would like would love would prefer	to do to come to cook

Notes

- 1 *Help* and *dare* can be used without *to*.
We helped clean up the kitchen.
They didn't dare disagree with him.
- 2 *Have to* for obligation.
I have to wear a uniform.
- 3 *Used to* for past habits.
I used to smoke, but I quit last year.

Verbs + sb + to + infinitive		
advise allow ask beg encourage expect help invite need order remind tell want warn would like	me him them someone	to do to go to come

Note

Help can be used without *to*.

I helped him do the dishes.

Verbs + sb + infinitive (no to)		
help let make	her us	do

Notes

- 1 *To* is used with *make* in the passive.
We were made to work hard.
- 2 *Let* cannot be used in the passive. *Allowed to* is used instead.
She was allowed to leave.

Verbs + -ing or to + infinitive (with little or no change in meaning)	
begin continue hate like love prefer start	doing to do

Verbs + -ing or to + infinitive (with a change in meaning)	
remember stop try	doing to do

Notes

- 1 *I remember posting the letter.*
(= I have a memory now of a past action: posting the letter.)
I remembered to post the letter.
(= I reminded myself to post the letter. I didn't forget.)
- 2 *I stopped drinking coffee.*
(= I gave up the habit.)
I stopped to drink a coffee.
(= I stopped doing something else in order to have a cup of coffee.)
- 3 *I tried to sleep.*
(= I wanted to sleep, but it was difficult.)
I tried counting sheep and drinking a glass of warm milk.
(= These were possible ways of getting to sleep.)

A Find out what your partner enjoys/can't stand... doing.

Find out what your partner hopes/managed/promised.... to do.

B Rewrite these sentences, using the words on the right.

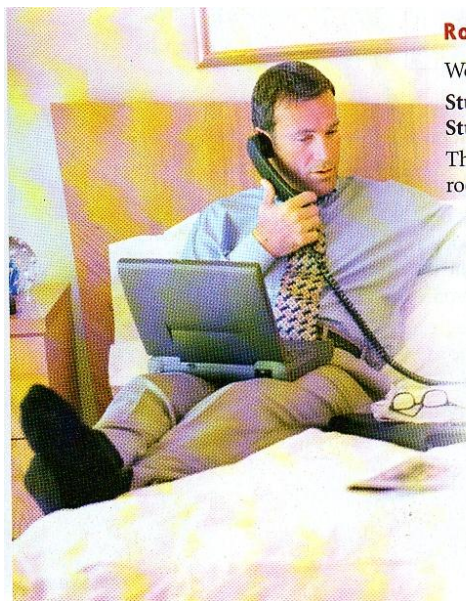
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|--|-------------------------|
| 1 I'll be happy when I can see my friends on Friday. | I'm looking forward ... |
| 2 If you want a table for ten you must phone the restaurant. | It's essential ... |
| 3 I don't normally eat at restaurants. | I'm not used ... |
| 4 You could sit by the window or outside on the terrace. | Would you prefer ... |
| 5 They went on smoking all through the meal. | They didn't stop ... |
| 6 I forgot to bring my wallet with me, have you got yours? | I didn't remember ... |
| 7 Boiling an egg is not difficult. | It's ... |
| 8 I'm very thirsty, could you get me some water, please? | I'd like you ... |
| 9 Expensive restaurants are out of my price range. | I can't afford ... |
| 10 You could share my pizza, if you like. | I don't mind you ... |

C Make all the changes and additions necessary to produce sentences that together make a complete story. You may have to do an exercise like this in the Use of English paper. The first is done for you as an example:

Dear Martin,

- 1 Last Sunday we go out / the country / visit my grandparents.
Last Sunday we went out into the country to visit my grandparents.
- 2 I always look forward / go / see them and enjoy spend / day with them.
- 3 My grandmother like / grow all / own vegetables.
- 4 She never prepare / meal without / use fresh vegetables and / refuse / use any ingredients / have artificial additives.
- 5 When we arrive / we decide / go for / short walk before / sit down / lunch.
- 6 I love / walk in / country, even though I dislike / walk when I be in the city.
- 7 When we get back, / table be laid in / garden for lunch and we all begin / eat and talk and we go on / eat and drink all afternoon!
- 8 I be not used / eat a lot, / but everything be so delicious / I just can not stop / eat!
- 9 I manage / eat / great deal more than I intend / eat.
- 10 When we all finish / eat, we sit round / table and go on / talk / till it get dark.
 We all had a marvellous day,
 Best wishes, George

OFFERS AND REQUESTS:



Roleplay

Work with a partner. You are in a hotel.

Student A You are the receptionist.

Student B You are a guest.

The guest has several requests, and calls the front desk from his/her room. Use these situations. Change roles after three conversations.

- There are no towels in the room.
- You'd like some coffee and a sandwich in your room.
- You want the telephone number of the railway station.
- You want the front desk to recommend a good place to eat.
- You can't get the television to work.
- You want a wake-up call at 7.00 in the morning.
- You want to order a taxi to take you to the airport.

Can I help you?

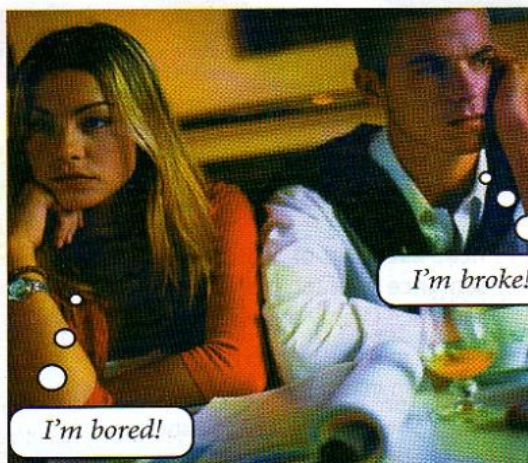
Yes, there are no towels in my room.
Could you send some up, please?

Certainly. I'll take care of it right away.

Thanks. Bye.

MAKING SUGGESTIONS:

- ☒ **M** Let's go shopping!
- ☐ If I were you, I'd get a better job.
- ☐ Why don't you ask your parents?
- ☐ You ought to ask your boss for a pay-rise!
- ☐ I don't think you should go out so much.
- ☐ Why don't we go for a walk?
- ☐ You'd better get a loan from the bank.
- ☐ Shall we see what's on television?



I'm broke!

I'm bored!

With your partner, make conversations for the situations. Use different ways of making suggestions.

- You have a terrible cold.

A My head is killing me! And my nose is running!

B I think you should go to bed with a hot drink.

A That's a good idea. I'll go right now.

B How about a hot lemon drink? I'll make it for you.

A Oh, that would be great!

- You both have the evening free, and there's nothing good on TV.
- Your best friend is having a birthday party next week. You don't know what to give your friend as a present.
- Your neighbour leaves his dog home alone every night while he's at work. The dog barks all the time when nobody's home, and the noise is keeping you awake.
- Your flat is a mess, the carpets and curtains are ragged, and the furniture is ancient. Suddenly, you inherit some money!
- You've just got a job in Moscow, so you need to learn the Russian language, and find out about Russian people and culture as quickly as possible.